## CLOUDFLARE, INC.

Supplemental Financial Information
For the fourth quarter ended December 31, 2021

## Explanation of Non-GAAP Financial Measures

In addition to our results determined in accordance with generally accepted accounting principles in the United States (U.S. GAAP), we believe the following non-GAAP measures are useful in evaluating our operating performance. We use the following non-GAAP financial information to evaluate our ongoing operations and for internal planning and forecasting purposes. We believe that nonGAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance. However, non-GAAP financial information is presented for supplemental informational purposes only, has limitations as an analytical tool and should not be considered in isolation or as a substitute for financial information presented in accordance with U.S. GAAP. In particular, free cash flow is not a substitute for cash provided by (used in) operating activities. Additionally, the utility of free cash flow as a measure of our liquidity is further limited as it does not represent the total increase or decrease in our cash balance for a given period. In addition, other companies, including companies in our industry, may calculate similarly-titled non-GAAP measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. A reconciliation is provided below for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with U.S. GAAP. Investors are encouraged to review the related U.S. GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable U.S. GAAP financial measures, and not to rely on any single financial measure to evaluate our business.

Expenses Excluded from Non-GAAP Measures. We exclude stock-based compensation expense, which is a non-cash expense, from certain of our non-GAAP financial measures because we believe that excluding this item provides meaningful supplemental information regarding operational performance. We exclude employer payroll tax expenses related to stock-based compensation which is a cash expense, from certain of our non-GAAP financial measures because such expenses are dependent on the price of our common stock and other factors that are beyond our control and do not correlate to the operation of our business. Employer payroll tax expenses related to stock-based compensation was not material for all previous periods presented, and therefore it was not excluded from periods prior to March 31, 2020. We exclude amortization of acquired intangible assets, which is a non-cash expense, related to business combinations from certain of our non-GAAP financial measures because such expenses are related to business combinations and have no direct correlation to the operation of our business. We exclude acquisition-related and other expenses from certain of our non-GAAP financial measures because such expenses are related to business combinations and have no direct correlation to the operation of our business. Acquisition-related and other expenses can be cash or non-cash expenses, and include third-party transaction costs and compensation expense for key acquired personnel. We exclude amortization of debt discount and issuance costs, which is a non-cash expense, from certain of our non-GAAP financial measures because such expenses have no direct correlation to the operation of our business.

Non-GAAP Gross Profit and Non-GAAP Gross Margin. We define non-GAAP gross profit and non-GAAP gross margin as U.S. GAAP gross profit and U.S. GAAP gross margin, respectively, excluding stock-based compensation and related employer payroll taxes and amortization of acquired intangible assets.

Non-GAAP Income (Loss) from Operations and Non-GAAP Operating Margin. We define non-GAAP income (loss) from operations and non-GAAP operating margin as U.S. GAAP loss from operations and U.S. GAAP operating margin, respectively, excluding stock-based compensation and related employer payroll taxes, amortization of acquired intangible assets, and acquisitionrelated and other expenses.

Non-GAAP Net Income (Loss) and Non-GAAP Net Income (Loss) per Share, Diluted. We define non-GAAP net income (loss) as GAAP net income (loss) adjusted for stock-based compensation and related employer payroll taxes, amortization of acquired intangible assets, acquisition-related and other expenses, loss on extinguishment of debt, and a non-GAAP provision for (benefit from) income taxes. Generally, the difference between our GAAP and non-GAAP income tax expense (benefit) is primarily due to adjustments in stock-based compensation and related employer payroll taxes, amortization of acquired intangibles associated with business combinations, acquisition-related and other expenses, and amortization of debt discount and issuance costs. We define non-GAAP net loss per share, diluted, as non-GAAP net loss divided by the weighted-average common shares outstanding. Calculation of non-GAAP net loss per share, diluted excludes all potentially dilutive securities as their effect is antidilutive. We define non-GAAP net income per share, diluted, as non-GAAP net income divided by the weighted-average common shares outstanding, adjusted for dilutive potential shares that were assumed outstanding during period. Currently, potential dilutive effect mainly consists of employee equity incentive plans and convertible senior notes. We believe that excluding these items from non-GAAP net income (loss) share, diluted, provides management and investors with greater visibility into the underlying performance of our core business operating results.

Free Cash Flow and Free Cash Flow Margin. Free cash flow is a non-GAAP financial measure that we calculate as net cash provided by (used in) operating activities less cash used for purchases of property and equipment and capitalized internal-use software. Free cash flow margin is calculated as free cash flow divided by revenue. We believe that free cash flow and free cash flow margin are useful indicators of liquidity that provide information to management and investors about the amount of cash generated from our operations that, after the investments in property and equipment and capitalized internal-use software, can be used for strategic initiatives, including investing in our business, and strengthening our financial position. We believe that historical and future trends in free cash flow and free cash flow margin, even if negative, provide useful information about the amount of cash generated (or consumed) by our operating activities that is available (or not available) to be used for strategic initiatives. For example, if free cash flow is negative, we may need to access cash reserves or other sources of capital to invest in strategic initiatives. One limitation of free cash flow and free cash flow margin is that they do not reflect our future contractual commitments. Additionally, free cash flow does not represent the total increase or decrease in our cash balance for a given period.

## Key Business Metrics

In addition to our results determined in accordance with U.S. GAAP and the non-GAAP measures discussed above, we also review the key business metrics discussed below to assist us in evaluating our business, measuring performance, identifying trends, formulating business plans, and making strategic decisions. There are a number of limitations associated with the use of key business metrics as analytical tools, however, and we do not rely upon any single key business metric to evaluate our business. In addition, other companies, including companies in our industry, may calculate similarly-titled business metrics differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of these business metrics as tools for comparison to such companies.

Beginning with the quarter ended March 31, 2020, we have transitioned the method for calculating our key business metrics from a billings-based methodology to a revenue-based methodology. We believe the change in methodology to GAAP-based metrics provides improved disclosures for our investors by better aligning our key business metrics with GAAP and our financial statements and will provide a better representation of these important components of our operating model and business performance as we continue to grow our business.

Paying Customers. We believe our ability to grow the number of paying customers on our network provides a key indicator of growth of our business and our future business opportunities. We define a paying customer at the end of the quarter as a person or entity who has generated revenue during such quarter, excluding (i) customers that were not acquired through ordinary sales channels, (ii) customers using only our registrar product, and (iii) customers using our consumer applications, such as 1.1.1.1 and Warp, which agreements and customers together represent an insignificant amount of our revenue. An entity is defined as a company, a government institution, a non-profit organization, or a distinct business unit of a large company that has an active contract with us or one of our partners.

Paying Customers (> $\mathbf{\$ 1 0 0 , 0 0 0}$ Annualized Revenue). While we continue to grow customers across all sizes, over time, our large customers have contributed an increasing share of our revenue. We view the number of customers with Annualized Revenue greater than $\$ 100,000$ as indicative of our penetration within large enterprise accounts. To measure Annualized Revenue at the end of a quarter, we take the sum of revenue for each customer in the quarter and multiply that amount by four. For example, if we signed a new customer that generated $\$ 1,800$ of revenue in a quarter, that customer would account for $\$ 7,200$ of Annualized Revenue for that year. Our Annualized Revenue calculation excludes (i) agreements that were not entered into through our ordinary sales channels, (ii) revenue generated from customers using only our registrar product, and (iii) customers using our consumer applications, such as 1.1.1.1 and Warp, which agreements and customers together represent an insignificant amount of our revenue. Our Annualized Revenue metric also includes any usage charges by a customer during a period, which represents a small portion of our total revenue and may not be recurring. As a result, Annualized Revenue may be higher than actual revenue over the course of the year.

Dollar-Based Net Retention Rate. Our ability to maintain long-term revenue growth and achieve profitability is dependent on our ability to retain and grow revenue generated from our existing paying customers. We believe that we will achieve these objectives by continuing to focus on customer loyalty and adding additional products and functionality to our network. Our dollar-based net retention rate is a key way we measure our performance in these areas. Dollar-based net retention measures our ability to retain and expand recurring revenue from existing customers. To calculate dollar-based net retention for a quarter, we compare the Annualized Revenue from paying customers four quarters prior to the Annualized Revenue from the same set of customers in the most recent quarter. Our dollar-based net retention includes expansion and is net of contraction and attrition, but excludes Annualized Revenue from new customers in the current period. Our dollar-based net retention excludes professional services and the benefit of free customers that upgrade to a paid subscription between the prior and current periods, even though this is an important source of incremental growth. We believe this provides a more meaningful representation of our ability to add incremental business from existing paying customers as they renew and expand their contracts.

## CLOUDFLARE, INC.

## Consolidated Statements of Operations - Quarterly

(unaudited, in thousands, except per share amounts)

|  |  | Q1 2020 |  | Q2 2020 |  | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | \$ | 91,250 | \$ | 99,721 |  | \$ 114,162 | \$ 125,926 | \$ 138,055 | \$ 152,428 | \$ 172,347 | \$ 193,596 |
| Cost of revenue ${ }^{(1)(2)}$ |  | 20,821 |  | 24,164 |  | 27,005 | 29,065 | 32,084 | 35,029 | 37,525 | 42,496 |
| Gross profit |  | 70,429 |  | 75,557 |  | 87,157 | 96,861 | 105,971 | 117,399 | 134,822 | 151,100 |
| Operating expenses: |  |  |  |  |  |  |  |  |  |  |  |
| Sales and marketing ${ }^{(1)}$ |  | 46,965 |  | 51,376 |  | 55,982 | 63,552 | 69,974 | 75,995 | 85,877 | 96,219 |
| Research and development ${ }^{(1)(3)}$ |  | 33,354 |  | 28,131 |  | 30,902 | 34,757 | 39,527 | 41,349 | 46,770 | 61,762 |
| General and administrative ${ }^{(1)(3)}$ |  | 26,181 |  | 20,754 |  | 21,525 | 23,293 | 27,724 | 28,927 | 28,669 | 34,183 |
| Total operating expenses |  | 106,500 |  | 100,261 |  | 108,409 | 121,602 | 137,225 | 146,271 | 161,316 | 192,164 |
| Loss from operations |  | $(36,071)$ |  | $(24,704)$ |  | $(21,252)$ | (24,741) | $(31,254)$ | $(28,872)$ | $(26,494)$ | $\stackrel{(41,064)}{ }$ |
| Non-operating income (expense): |  |  |  |  |  |  |  |  |  |  |  |
| Interest income |  | 2,569 |  | 1,857 |  | 1,316 | 846 | 544 | 373 | 385 | 668 |
| Interest expense ${ }^{(4)}$ |  | (67) |  | $(5,007)$ |  | $(9,828)$ | $(10,062)$ | $(10,234)$ | $(10,444)$ | $(12,448)$ | $(16,108)$ |
| Loss on extinguishment of debt |  | - |  | - |  | - | - | - | - | $(72,234)$ | - |
| Other income (expense), net |  | 485 |  | (219) |  | (208) | 113 | 148 | (877) | 361 | (426) |
| Total non-operating income (expense), net |  | 2,987 |  | $(3,369)$ |  | $(8,720)$ | $(9,103)$ | $(9,542)$ | $(10,948)$ | $(83,936)$ | $(15,866)$ |
| Loss before income taxes |  | $(33,084)$ |  | $(28,073)$ |  | $(29,972)$ | $(33,844)$ | $(40,796)$ | $(39,820)$ | $(110,430)$ | $(56,930)$ |
| Provision for (benefit from) income taxes |  | (338) |  | $(1,938)$ |  | $(3,504)$ | 177 | (833) | $(4,310)$ | $(3,095)$ | 20,571 |
| Net loss | \$ | $(32,746)$ | \$ | $(26,135)$ |  | \$ $(26,468)$ | \$ $(34,021)$ | \$ $(39,963)$ | \$ $(35,510)$ | \$ $(107,335)$ | \$ $(77,501)$ |
| Net loss per share attributable to common stockholders, basic and diluted | \$ | (0.11) |  | (0.09) |  | \$ (0.09) | (0.11) | \$ (0.13) | \$ (0.12) | \$ (0.34) | \$ (0.24) |
| Weighted-average shares used in computing net loss per share attributable to common stockholders, basic and diluted |  | 296,077 |  | 299,321 |  | 301,689 | 303,813 | 305,947 | 308,263 | 314,543 | 320,331 |

(1) Includes stock-based compensation and related employer payroll taxes as follows:

| Cost of revenue | \$ | 305 | \$ | 329 | \$ | 354 | \$ | 478 | \$ | 523 | \$ | 803 | \$ | 1,040 | \$ | 1,337 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales and marketing |  | 3,579 |  | 3,975 |  | 4,761 |  | 5,363 |  | 6,835 |  | 7,579 |  | 8,271 |  | 10,184 |
| Research and development |  | 7,127 |  | 6,917 |  | 7,373 |  | 9,080 |  | 11,058 |  | 11,280 |  | 13,971 |  | 24,747 |
| General and administrative |  | 3,606 |  | 3,347 |  | 3,518 |  | 3,404 |  | 4,648 |  | 4,486 |  | 4,742 |  | 5,830 |
| Total stock-based compensation and related employer payroll taxes | \$ | 14,617 | \$ | 14,568 | \$ | 16,006 | \$ | 18,325 | \$ | 23,064 | \$ | 24,148 | \$ | 28,024 | \$ | 42,098 |

(2) Includes amortization of acquired intangible assets as follows:

| Cost of revenue | \$ | 731 | \$ | 700 | \$ | 700 | \$ | 950 | \$ | 700 | \$ | 700 | \$ | 700 | \$ | 846 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total amortization of acquired intangible assets | \$ | 731 | \$ | 700 | \$ | 700 | \$ | 950 | \$ | 700 | \$ | 700 | \$ | 700 | \$ | 846 |

(3) Includes acquisition-related and other expenses as follows:

| Research and development | \$ | 5,776 | \$ | (51) |  | - | \$ | - | \$ | - | \$ | - | \$ |  | \$ | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General and administrative |  | 554 |  | - |  | - |  | - |  | - |  | - |  | - |  | 380 |
| Total acquisition-related and other expenses | \$ | 6,330 | \$ | (51) | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 380 |

(4) Includes amortization of debt discounts and issuance costs as follows:

| Amortization of debt discounts and issuance costs | \$ | - | \$ | 4,303 | \$ | 8,562 | \$ | 8,764 | \$ | 8,971 | \$ | 9,183 | \$ | 12,334 | \$ | 15,686 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total amortization of debt discounts and issuance costs | \$ | - | \$ | 4,303 | \$ | 8,562 | \$ | 8,764 | \$ | 8,971 | \$ | 9,183 | \$ | 12,334 | \$ | 15,686 |

## CLOUDFLARE, INC.

Non-GAAP Consolidated Statements of Operations - Quarterly
(unaudited, in thousands, except per share amounts)

|  | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | \$ 91,250 | \$ 99,721 | \$ 114,162 | \$ 125,926 | \$ 138,055 | \$ 152,428 | \$ 172,347 | \$ 193,596 |
| Cost of revenue ${ }^{(1)(2)}$ | 19,785 | 23,135 | 25,951 | 27,637 | 30,861 | 33,526 | 35,785 | 40,313 |
| Gross profit | 71,465 | 76,586 | 88,211 | 98,289 | 107,194 | 118,902 | 136,562 | 153,283 |
| Operating expenses: |  |  |  |  |  |  |  |  |
| Sales and marketing ${ }^{(1)}$ | 43,386 | 47,401 | 51,221 | 58,189 | 63,139 | 68,416 | 77,606 | 86,035 |
| Research and development ${ }^{(1)(3)}$ | 20,451 | 21,265 | 23,529 | 25,677 | 28,469 | 30,069 | 32,799 | 37,015 |
| General and administrative ${ }^{(1)(3)}$ | 22,021 | 17,407 | 18,007 | 19,889 | 23,076 | 24,441 | 23,927 | 27,973 |
| Total operating expenses | 85,858 | 86,073 | 92,757 | 103,755 | 114,684 | 122,926 | 134,332 | 151,023 |
| Income (loss) from operations | $(14,393)$ | $(9,487)$ | $(4,546)$ | $(5,466)$ | $(7,490)$ | $(4,024)$ | 2,230 | 2,260 |
| Non-operating income (expense): |  |  |  |  |  |  |  |  |
| Interest income | 2,569 | 1,857 | 1,316 | 846 | 544 | 373 | 385 | 668 |
| Interest expense ${ }^{(4)}$ | (67) | (704) | $(1,266)$ | $(1,298)$ | $(1,263)$ | $(1,261)$ | (114) | (422) |
| Other income (expense), net | 485 | (219) | (208) | 113 | 148 | (877) | 361 | (426) |
| Total non-operating income (expense), net | 2,987 | 934 | (158) | (339) | (571) | $(1,765)$ | 632 | (180) |
| Income (loss) before income taxes | \$ $(11,406)$ | \$ $(8,553)$ | \$ $(4,704)$ | \$ $(5,805)$ | \$ $(8,061)$ | \$ $(5,789)$ | \$ 2,862 | \$ 2,080 |
| Benefit from income taxes | 913 | 1,041 | 1,046 | 1,643 | 1,270 | 1,497 | 1,508 | 1,949 |
| Net income (loss) | \$ $(12,319)$ | \$ $(9,594)$ | \$ (5,750) | \$ $(7,448)$ | \$ $(9,331)$ | \$ $(7,286)$ | \$ 1,354 | \$ 131 |
| Net income (loss) per share, basic | \$ (0.04) | \$ (0.03) | \$ (0.02) | \$ (0.02) | \$ (0.03) | \$ (0.02) | \$ 0.00 | \$ 0.00 |
| Weighted-average shares used in computing net income (loss) per share attributable to common stockholders, basic | 296,077 | 299,321 | 301,689 | 303,813 | 305,947 | 308,263 | 314,543 | 320,331 |
| Net income (loss) per share, diluted | \$ (0.04) | \$ (0.03) | \$ (0.02) | \$ (0.02) | \$ (0.03) | \$ (0.02) | \$ 0.00 | \$ 0.00 |
| Weighted-average shares used in computing net income (loss) per share attributable to common stockholders, diluted | 296,077 | 299,321 | 301,689 | 303,813 | 305,947 | 308,263 | 342,439 | 345,838 |

(1) Excludes stock-based compensation and related employer payroll taxes. See GAAP to Non-GAAP reconciliations.
(2) Excludes amortization of acquired intangible assets. See GAAP to Non-GAAP reconciliations.
(3) Excludes acquisition-related and other expenses. See GAAP to Non-GAAP reconciliations.
(4) Excludes amortization of debt discount and issuance costs. See GAAP to Non-GAAP reconciliations.
(5) For the period in which we had non-GAAP net income, diluted non-GAAP net income per share is calculated using weighted-average shares, adjusted for dilutive potential shares that were assumed outstanding during period.

## CLOUDFLARE, INC.

## Consolidated Balance Sheets - Quarterly

(unaudited, in thousands, except par value)

## Assets

Current assets:

|  | $\$ 109,063$ | $\$ 313,983$ | $\$$ | 111,959 | $\$ 108,895$ | $\$$ | 187,476 | $\$ 247,551$ | 618,231 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Cash and cash equivalents | 478,791 | 755,108 | 939,338 | 923,201 | 847,748 | 785,991 | $1,195,646$ | $1,508,066$ |  |
| Available-for-sale securities | 39,778 | 43,646 | 48,783 | 63,499 | 71,240 | 75,853 | 84,705 | 95,543 |  |
| Accounts receivable, net | 1,779 | 2,224 | 2,086 | 3,538 | 3,660 | 5,249 | 5,049 | 6,079 |  |
| Contract assets | - | - | 2,187 | 2,591 | 2,659 | 2,659 | 471 | 521 |  |
| Restricted cash short-term | 18,193 | 17,163 | 23,026 | 28,230 | 27,085 | 28,650 | 26,475 | 29,433 |  |
| Prepaid expenses and other current assets | 647,604 | $1,132,124$ | $1,127,379$ | $1,129,954$ | $1,139,868$ | $1,145,953$ | $1,930,577$ | $1,953,419$ |  |
| Total current assets | 100,174 | 114,549 | 122,423 | 123,688 | 135,795 | 156,719 | 176,556 | 183,736 |  |
| Property and equipment, net | 16,399 | 17,167 | 17,167 | 17,167 | 17,167 | 17,167 | 17,167 | 23,530 |  |
| Goodwill | 4,900 | 4,200 | 3,500 | 2,800 | 2,100 | 1,400 | 700 | 1,254 |  |
| Acquired intangible assets, net | 48,234 | 46,150 | 45,106 | 43,148 | 41,745 | 44,456 | 101,260 | 130,314 |  |
| Operating lease right-of-use assets | 28,171 | 33,880 | 37,714 | 44,176 | 48,982 | 56,587 | 61,607 | 70,320 |  |
| Deferred contract acquisition costs, noncurrent | 8,847 | 8,847 | 6,660 | 6,660 | 6,660 | 6,660 | 6,660 | 6,660 |  |
| Restricted cash | 4,202 | 7,138 | 11,276 | 13,058 | 13,209 | 16,990 | 20,987 | 2,838 |  |
| Other noncurrent assets |  |  |  |  |  |  |  |  |  |

Total assets
\$858,531 \$1,364,055 \$1,371,225 \$1,380,651 \$1,405,526 \$1,445,932 \$2,315,514 \$2,372,071
Liabilities, Temporary Equity, and Stockholders' Equity

| Current liabilities: |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accounts payable | \$ 14,301 | \$ 17,278 | \$ 16,995 | \$ 14,485 | \$ 20,475 | \$ 29,558 | \$ 34,561 | \$ 26,086 |
| Accrued expenses and other current liabilities | 10,565 | 11,834 | 16,640 | 20,217 | 24,022 | 33,483 | 33,841 | 38,085 |
| Accrued compensation | 17,307 | 20,242 | 21,990 | 25,410 | 31,724 | 31,098 | 37,185 | 65,905 |
| Operating lease liabilities | 17,009 | 17,239 | 17,265 | 17,717 | 17,990 | 20,031 | 23,450 | 25,175 |
| Liability for early exercise of unvested stock options | 12,006 | 10,735 | 9,679 | 8,603 | 7,517 | 6,477 | 5,505 | 4,651 |
| Deferred revenue | 37,096 | 43,419 | 48,435 | 54,945 | 66,418 | 79,829 | 92,415 | 116,546 |
| Current portion of convertible senior notes, net | - | - | - | - | - | - | - | 12,117 |
| Total current liabilities | 108,284 | 120,747 | 131,004 | 141,377 | 168,146 | 200,476 | 226,957 | 288,565 |
| Convertible senior notes, net | - | 365,949 | 374,511 | 383,275 | 392,246 | 401,428 | 1,143,308 | 1,146,877 |
| Operating lease liabilities, noncurrent | 33,795 | 30,869 | 29,675 | 27,309 | 25,627 | 26,936 | 81,113 | 109,037 |
| Deferred revenue, noncurrent | 996 | 1,599 | 1,637 | 1,891 | 5,064 | 4,728 | 4,561 | 4,680 |
| Other noncurrent liabilities | 9,104 | 9,273 | 7,951 | 9,859 | 10,403 | 11,268 | 6,425 | 7,114 |
| Total liabilities | 152,179 | 528,437 | 544,778 | 563,711 | 601,486 | 644,836 | 1,462,364 | 1,556,273 |
|  |  |  |  |  |  |  |  |  |
| Temporary equity, convertible senior notes | - | - | - | - | - | - | - | 4,439 |
|  |  |  |  |  |  |  |  |  |
| Stockholders' Equity: |  |  |  |  |  |  |  |  |
| Class A common stock; \$0.001 par value | 154 | 184 | 233 | 249 | 256 | 263 | 273 | 277 |
| Class B common stock; \$0.001 par value | 143 | 116 | 69 | 55 | 51 | 46 | 45 | 44 |
| Additional paid-in capital | 1,038,544 | 1,194,125 | 1,212,074 | 1,236,993 | 1,264,182 | 1,296,824 | 1,456,371 | 1,494,512 |
| Accumulated deficit | $(333,896)$ | $(360,031)$ | $(386,499)$ | $(420,520)$ | $(460,483)$ | $(495,993)$ | $(603,328)$ | $(680,829)$ |
| Accumulated other comprehensive income (loss) | 1,407 | 1,224 | 570 | 163 | 34 | (44) | (211) | $(2,645)$ |
| Total stockholders' equity | 706,352 | 835,618 | 826,447 | 816,940 | 804,040 | 801,096 | 853,150 | 811,359 |
| Total liabilities, temporary equity, and stockholders' equity | \$ 858,531 \$1,364,055 \$1,371,225 \$1,380,651 \$1,405,526 \$1,445,932 \$2,315,514 \$2,372,071 |  |  |  |  |  |  |  |

## CLOUDFLARE, INC.

## Consolidated Statements of Cash Flows - Quarterly

 (unaudited, in thousands)| Cash Flows From Operating Activities |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net loss | \$(32,746) | \$ 26,135 ) | \$ 26,468 ) | \$ 34,021 ) | \$ $(39,963)$ | \$ 35,510 ) | \$( 107,335 ) | \$ 77,501 ) |
| Adjustments to reconcile net loss to cash provided by (used in) operating activities: |  |  |  |  |  |  |  |  |
| Depreciation and amortization expense | 10,563 | 11,550 | 12,916 | 14,358 | 15,218 | 16,027 | 17,030 | 18,332 |
| Non-cash operating lease costs |  |  |  |  | 5,346 |  |  | 7,351 |
| Amortization of deferred contract acquisition costs | 3,499 | 3,963 | 4,623 | 5,239 | 6,060 | 6,855 | 7,773 | 8,579 |
| Stock-based compensation expense | 12,897 | 12,449 | 14,745 | 16,243 | 18,042 | 20,547 | 23,049 | 28,498 |
| Amortization of debt discount and issuance costs | (456) | 89 | 13,232 | 8,764 | 1,879 | 1,985 | 2,140 | 15,686 |
| Net accretion of discounts and amortization of premiums on available-for-sale securities | - | 303 | $(4,055)$ | 1,394 | 8,971 | 9,183 | 2,33 | 2,353 |
| Deferred income taxes | (117) | $(2,504)$ | $(4,187)$ | 663 | $(1,513)$ | $(5,103)$ | $(4,062)$ | 16 |
| Provision for bad debt | 2,209 | 284 | 301 | 574 | 1,470 | 539 | 902 | 893 |
| Loss on extinguishment of debt | - | - | - | - | - | - | 72,234 |  |
| Exchange of convertible senior notes attributable to the accreted interest related to debt discount | - | - | - | - | - | - | $(29,353)$ | - |
| Other | (197) | 102 | 22 | 74 | 79 | 5 | 27 | 400 |
| Changes in operating assets and liabilities, net of effect of acquistions: |  |  |  |  |  |  |  |  |
| Accounts receivable, net | $(8,120)$ | $(4,152)$ | $(5,438)$ | $(15,290)$ | $(9,211)$ | $(5,152)$ | $(9,754)$ | (11,731) |
| Contract assets |  |  | 138 | $(1,452)$ | (122) | $(1,589)$ | 200 |  |
| Deferred contract acquisition costs | $(6,486)$ | $(9,672)$ | $(8,457)$ | $(11,700)$ | $(10,866)$ | $(14,460)$ | $(12,793)$ | $(17,292)$ |
| Prepaid expenses and other current assets | $(1,086)$ | 915 | $(5,960)$ | $(5,503)$ | 614 | $(2,079)$ | 2,188 | $(3,118)$ |
| Other noncurrent assets | (658) | (236) | (36) | $(1,338)$ | 1,361 | 229 | (128) | 73 |
| Accounts payable | 1,507 | 2,826 | 315 | $(2,958)$ | 6,181 | 586 | (947) | $(3,358)$ |
| Accrued expenses and other current liabilities | 40 | 4,139 | 4,366 | 8,530 | 10,119 | 817 | 11,211 | 36,750 |
| Operating lease liabilities | $(4,804)$ | $(5,401)$ | $(4,926)$ | $(5,587)$ | $(5,352)$ | $(5,019)$ | $(5,944)$ | $(6,756)$ |
| Deferred revenue | 6,445 | 6,926 | 5,054 | 6,764 | 14,646 | 13,075 | 12,419 | 24,250 |
| Other noncurrent liabilities | $(1,593)$ | 197 | 986 | 802 | 535 | 861 | $(4,845)$ | $(1,178)$ |
| Net cash provided by (used in) operating activities | $(14,276)$ | 3,987 | 1,973 | $(8,813)$ | 23,494 | 7,455 | $(6,918)$ | 40,617 |
| Cash Flows From Investing Activities |  |  |  |  |  |  |  |  |
| Purchases of property and equipment | $(11,405)$ | $(19,200)$ | $(15,357)$ | $(10,413)$ | $(2,268)$ | $(13,572)$ | (28,812) | (28,334) |
| Capitalized internal-use software | $(4,922)$ | $(4,941)$ | $(4,470)$ | $(4,254)$ | $(3,445)$ | $(3,658)$ | $(4,002)$ | $(3,647)$ |
| Cash paid for acquisitions, net of cash acquired | $(13,639)$ |  |  |  |  |  |  | $(5,605)$ |
| Purchases of available-for-sale securities | $(110,609)$ | $(468,828)$ | $(376,710)$ | $(310,868)$ | $(188,377)$ | $(192,828)$ | $(679,678)$ | $(528,382)$ |
| Sales of available-for-sale securities |  |  |  |  |  |  | 15,756 | 9,958 |
| Maturities of available-for-sale securities | 131,580 | 192,252 | 191,212 | 325,204 | 261,822 | 252,522 | 251,960 | 201,215 |
| Other investing activities | 223 |  | 172 | 2 | 44 | 6 | 3 |  |
| Net cash provided by (used in) investing activities | $(8,772)$ | $(300,769)$ | $(205,153)$ | (579) | 47,776 | 42,470 | $(444,773)$ | $(354,795)$ |
| Cash Flows From Financing Activities |  |  |  |  |  |  |  |  |
| Gross proceeds from issuance of convertible senior notes | - | 575,000 | - | - | - | - | 1,293,750 |  |
| Purchases of capped calls related to convertible senior notes | - | $(67,333)$ | - | - | - | - | $(86,293)$ |  |
| Cash consideration paid in exchange of convertible senior debt | - |  | - | - | - | - | $(370,647)$ |  |
| Cash paid for issuance costs on convertible senior notes |  | $(12,520)$ | (22) | - |  |  | $(18,760)$ | $(1,037)$ |
| Proceeds from the exercise of stock options | 2,675 | 1,660 | 1,389 | 1,733 | 7,964 | 3,555 | 5,283 | 4,583 |
| Proceeds from the early exercise of stock options | 32 | 48 | 100 | 61 | 95 |  |  | 20 |
| Repurchases of unvested common stock | (70) | (31) | (12) | (44) | (150) | (19) | (19) | (1) |
| Payments on note payable | (200) | - | - | - | - |  |  |  |
| Proceeds from the issuance of common stock for employee stock purchase plan | - | 5,447 | - | 5,476 | - | 7,174 | - | 7,810 |
| Payment of tax withholding obligation on RSU settlement | $(7,115)$ | (193) | (299) | (494) | (530) | (560) | (943) | $(1,601)$ |
| Payment of tax withholding obligation on common stock issued under employee stock purchase plan | - | (376) | - | - | - | - | - |  |
| Payment of indemnity holdback | - | - | - | - | - | - | $(2,188)$ | - |
| Payments of deferred offering costs | - | - | - | - | - | - | - | - |
| Net cash provided by (used in) financing activities | (4,678) | 501,702 | 1,156 | 6,732 | 7,379 | 10,150 | 820,183 | 9,774 |
| Net increase (decrease) in cash, cash equivalents, and restricted cash | (27,726) | 204,920 | $(202,024)$ | $(2,660)$ | 78,649 | 60,075 | 368,492 | $(304,404)$ |
| Cash, cash equivalents, and restricted cash, beginning of period | $\underline{145,636}$ | 117,910 | 322,830 | 120,806 | 118,146 | 196,795 | 256,870 | 625,362 |
| Cash, cash equivalents, and restricted cash, end of period | \$117,910 \$322,830 \$120,806 \$118,146 \$196,795 \$256,870 \$625,362 \$320,958 |  |  |  |  |  |  |  |

## CLOUDFLARE, INC.

GAAP to Non-GAAP Reconciliations - Quarterly
(unaudited, in thousands, except per share amounts)
Q1 2020 Q2 2020 Q3 2020 Q4 2020 Q1 2021 Q2 2021 Q3 2021 Q4 2021

## Reconciliation of cost of revenue:

GAAP cost of revenue
Less: Stock-based compensation and related employer payroll
taxes
Less: Amortization of acquired intangible assets
Non-GAAP cost of revenue

## Reconciliation of gross profit:

GAAP gross profit
Add: Stock-based compensation and related employer payroll
taxes
Add: Amortization of acquired intangible assets
Non-GAAP gross profit
Non-GAAP gross margin

## Reconciliation of operating expenses:

GAAP sales and marketing
Less: Stock-based compensation and related employer payroll
taxes

Non-GAAP sales and marketing
GAAP research and development
Less: Stock-based compensation and related employer payroll
taxes
Less: Acquisition-related and other expenses
Non-GAAP research and development
GAAP general and administrative
Less: Stock-based compensation and related employer payroll
taxes
Less: Acquisition-related and other expenses
Non-GAAP general and administrative

## Reconciliation of income (loss) from operations:

GAAP loss from operations
Add: Stock-based compensation and related employer payroll
taxes
Add: Amortization of acquired intangible assets
Add: Acquisition-related and other expenses
Non-GAAP income (loss) from operations
Non-GAAP operating margin

| $\$ 20,821$ | $\$ 24,164$ | $\$ 27,005$ | $\$ 29,065$ | $\$ 32,084$ | $\$ 35,029$ | $\$ 37,525$ | $\$ 42,496$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | ---: |
| $(305)$ | $(329)$ | $(354)$ | $(478)$ | $(523)$ | $(803)$ | $(1,040)$ | $(1,337)$ |
| $(731)$ | $(700)$ | $(700)$ | $(950)$ | $(700)$ | $(700)$ | $(700)$ | $(846)$ |
| $\$ 19,785$ | $\$ 23,135$ | $\$ 25,951$ | $\$ 27,637$ | $\$ 30,861$ | $\$ 33,526$ | $\$ 35,785$ | $\$ 40,313$ |


| $\$ 70,429$ | $\$ 75,557$ | $\$ 87,157$ | $\$ 96,861$ | $\$ 105,971$ | $\$ 117,399$ | $\$ 134,822$ | $\$ 151,100$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 305 | 329 | 354 | 478 | 523 | 803 | 1,040 | 1,337 |
| 731 | 700 | 700 | 950 | 700 | 700 | 700 | 846 |
| $\$ 71,465$ | $\$ 76,586$ | $\$ 88,211$ | $\$ 98,289$ | $\$ 107,194$ | $\$ 118,902$ | $\$ 136,562$ | $\$ 153,283$ |
| $78.3 \%$ | $76.8 \%$ | $77.3 \%$ | $78.1 \%$ | $77.6 \%$ | $78.0 \%$ | $79.2 \%$ | $79.2 \%$ |


| 46,965 $(3,579)$ | 51,376 $(3,975)$ | 55,982 $(4,761)$ | 63,552 $(5,363)$ | 69,974 $(6,835)$ | $\$ 75,995$ $(7,579)$ | 85,877 $(8,271)$ | $(10,184)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 43,386 | \$ 47,401 | \$ 51,221 | \$ 58,189 | \$ 63,139 | \$ 68,416 | \$ 77,606 | \$ 86,035 |
| \$ 33,354 | \$ 28,131 | \$ 30,902 | \$ 34,757 | \$ 39,527 | \$ 41,349 | \$ 46,770 | \$ 61,762 |
| $(7,127)$ | (6, | (7 | $(9,080)$ | $(11,058)$ | $(11,280)$ | 1) | 77) |
| $(5,776)$ | 51 | - | - | - | - | - |  |
| \$ 20,451 | \$ 21,265 | \$ 23,529 | \$ 25,677 | \$ 28,469 | \$ 30,069 | \$ 32,799 | \$ 37,015 |
| \$ 26,181 | \$ 20,754 | \$ 21,525 | \$ 23,293 | \$ 27,724 | \$ 28,927 | \$ 28,669 | \$ 34,183 |
| $(3,606)$ | $(3,347)$ | $(3,518)$ | $(3,404)$ | $(4,648)$ | $(4,486)$ | $(4,742)$ | $(5,830)$ |
| (554) | - | - | - | - | - | - | (380) |
| \$ 22,021 | \$ 17,407 | \$ 18,007 | \$ 19,889 | \$ 23,076 | \$ 24,441 | \$ 23,927 | \$ 27,973 |


| $\$(36,071)$ |  |  |  |  |  |  |  | $\$(24,704)$ |
| ---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 14,617 | 14,568 | 16,006 | 18,325 | 23,064 | 24,148 | 28,024 | 42,098 |  |
| 731 | 700 | 700 | 950 | 700 | 700 | 700 | 846 |  |
| 6,330 | $(51)$ | - | - | - | - | - | 380 |  |
| $\$(14,393)$ | $\$(9,487)$ | $\$(4,546)$ | $\$(5,466)$ | $\$(7,490)$ | $\$(4,024)$ | $\$ 2,230$ | $\$ 2,260$ |  |
| $(15.8) \%$ | $(9.5) \%$ | $(4.0) \%$ | $(4.3) \%$ | $(5.4) \%$ | $(2.6) \%$ | $1.3 \%$ | $1.2 \%$ |  |

CLOUDFLARE, INC.
GAAP to Non-GAAP Reconciliations - Quarterly
(unaudited, in thousands, except per share amounts)

Q1 2020 Q2 2020 Q3 2020 Q4 2020 Q1 2021 Q2 2021 Q3 2021 Q4 2021

## Reconciliation of interest expense:

GAAP interest expense
Add: Amortization of debt discount and issuance costs Non-GAAP interest expense
Reconciliation of loss on extinguishment of debt:

| GAAP loss on extinguishment of debt |  |  | - |  |  | - |  |  | - |  | - |  | - |  | - |  | $(72,234)$ | \$ | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Add: Loss on extinguishment of debt |  |  | - |  |  | - |  |  | - |  | - |  | - |  |  |  | 72,234 |  |  |
| Non-GAAP loss on extinguishment of debt | \$ | \$ | - | \$ |  | - | \$ |  | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ |  |
| Reconciliation of provision for (benefit from) income taxes: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GAAP provision for (benefit from) income taxes | \$ |  | (338) | \$ |  | 938) | \$ |  | 504) |  | 177 |  | (833) | \$ | $(4,310)$ |  | $(3,095)$ | \$ |  |
| Income tax effect of non-GAAP adjustments ${ }^{(1)}$ |  |  | 1,251 |  |  | 2,979 |  |  | 4,550 |  | 1,466 |  | 2,103 |  | 5,807 |  | 4,603 |  |  |
| Non-GAAP provision for income taxes |  |  | 913 | \$ |  | 1,041 | \$ |  | 1,046 | \$ | 1,643 | \$ | 1,270 | \$ | 1,497 |  | 1,508 | \$ |  |

## CLOUDFLARE, INC.

GAAP to Non-GAAP Reconciliations - Quarterly
(unaudited, in thousands, except per share amounts)

|  | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reconciliation of net income (loss) and net income (loss) per share: |  |  |  |  |  |  |  |  |
| GAAP net loss attributable to common stockholders | \$ $(32,746)$ | \$ $(26,135)$ | \$ 26,468 ) | \$(34,021) | \$ $(39,963)$ | \$ $(35,510) \$$ | \$ $(107,335)$ | \$ $(77,501)$ |
| Add: Stock-based compensation and related employer payroll taxes | 14,617 | 14,568 | 16,006 | 18,325 | 23,064 | 24,148 | 28,024 | 42,098 |
| Add: Amortization of acquired intangible assets | 731 | 700 | 700 | 950 | 700 | 700 | 700 | 846 |
| Add: Acquisition-related and other expenses | 6,330 | (51) | - | - | - | - | - | 380 |
| Add: Amortization of debt discount and issuance costs | - | 4,303 | 8,562 | 8,764 | 8,971 | 9,183 | 12,334 | 15,686 |
| Add: Loss on extinguishment of debt | - | - | - | - | - | - | 72,234 | - |
| Income tax effect of non-GAAP adjustments ${ }^{(1)}$ | $(1,251)$ | $(2,979)$ | $(4,550)$ | $(1,466)$ | $(2,103)$ | $(5,807)$ | $(4,603)$ | 18,622 |
| Non-GAAP net income (loss) | \$(12,319) | \$ $(9,594)$ | \$ $(5,750)$ | \$ $(7,448)$ | \$ $(9,331)$ | \$ $(7,286) \$$ | \$ 1,354 | \$ 131 |
| GAAP net loss per share, basic | \$ (0.11) | \$ (0.09) | \$ (0.09) | \$ (0.11) | \$ (0.13) | \$ (0.12) \$ | \$ (0.34) | \$ (0.24) |
| GAAP net loss per share, diluted | \$ (0.11) | \$ (0.09) | \$ (0.09) | \$ (0.11) | \$ (0.13) | \$ (0.12) \$ | \$ (0.34) | (0.24) |
| Add: Stock-based compensation and related employer payroll taxes | 0.05 | 0.05 | 0.05 | 0.06 | 0.08 | 0.08 | 0.09 | 0.13 |
| Add: Amortization of acquired intangible assets | - | - | - | - | - | - | - | - |
| Add: Acquisition-related and other expenses | 0.02 | - | - | - | - | - | - | - |
| Add: Amortization of debt discount and issuance costs | - | 0.01 | 0.03 | 0.03 | 0.03 | 0.03 | 0.04 | 0.05 |
| Add: Loss on extinguishment of debt | - | - | - | - | - | - | 0.23 | - |
| Income tax effect of non-GAAP adjustments ${ }^{(1)}$ | - | (0.01) | (0.02) | - | (0.01) | (0.02) | (0.02) | 0.06 |
| Effect of dilutive shares | - | - | - | - | - | - | - | - |
| Non-GAAP net income (loss) per share, diluted ${ }^{(2)(3)}$ | \$ (0.04) | \$ (0.03) | \$ (0.02) | \$ (0.02) | \$ (0.03) | \$ (0.02) | \$ 0.00 | \$ 0.00 |
|  |  |  |  |  |  |  |  |  |
| Weighted-average shares used in computing net income (loss) per share attributable to common stockholders, basic | 296,077 | 299,321 | 301,689 | 303,813 | 305,947 | 308,263 | 314,543 | 320,331 |
| Weighted-average shares used in computing non-GAAP net income (loss) per share attributable to common stockholders, diluted ${ }^{(3)}$ | 296,077 | 299,321 | 301,689 | 303,813 | 305,947 | 308,263 | 342,439 | 345,838 |

[^0]
## CLOUDFLARE, INC.

## Calculations of Key and Other Selected Metrics - Quarterly

(unaudited, in thousands, except percentages and customer / headcount data)

|  | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Free Cash Flow |  |  |  |  |  |  |  |  |
| Net cash provided by (used in) operating activities | \$ $(14,276)$ \$ | \$ 3,987 | \$ 1,973 | \$ (8,813) | \$ 23,494 | \$ 7,455 | \$ (6,918) | \$ 40,617 |
| Less: Purchases of property and equipment | $(11,405)$ | $(19,200)$ | $(15,357)$ | $(10,413)$ | $(22,268)$ | $(13,572)$ | $(28,812)$ | $(28,334)$ |
| Less: Capitalized internal-use software | $(4,922)$ | $(4,941)$ | $(4,470)$ | $(4,254)$ | $(3,445)$ | $(3,658)$ | $(4,002)$ | $(3,647)$ |
| Free cash flow | \$ $(30,603)$ \$ | \$ $(20,154)$ | \$ $(17,854)$ | \$ $(23,480)$ | \$ $(2,219)$ | \$ (9,775) | \$ $(39,732)$ | \$ 8,636 |
| Net cash provided by (used in) investing activities | \$ $(8,772)$ \$ | \$ $(300,769)$ | \$ $(205,153)$ | \$ (579) | \$ 47,776 | \$ 42,470 | \$(444,773) | \$(354,795) |
| Net cash provided by (used in) financing activities | \$ $(4,678)$ \$ | \$ 501,702 | 1,156 | 6,732 | \$ 7,379 | \$ 10,150 | \$ 820,183 | \$ 9,774 |
| Net cash provided by (used in) operating activities (percentage of revenue) | (16)\% | 4\% | 2\% | (7)\% | 17\% | 5\% | (4)\% | 21\% |
| Less: Purchases of property and equipment (percentage of revenue) | (13)\% | (19)\% | (14)\% | (8)\% | (17)\% | (9)\% | (17)\% | (15)\% |
| Less: Capitalized internal-use software (percentage of revenue) | (5)\% | (5)\% | (4)\% | (4)\% | (2)\% | (2)\% | (2)\% | (2)\% |
| Free cash flow margin | (34)\% | (20)\% | (16)\% | (19)\% | (2)\% | (6)\% | (23)\% | 4\% |

## Key Business Metrics

|  | 89,223 | 96,178 | 100,968 | 111,183 | 119,206 | 126,735 | 132,390 | 140,096 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Paying Customers $^{(1)}$ | $21 \%$ | $24 \%$ | $25 \%$ | $32 \%$ | $34 \%$ | $32 \%$ | $31 \%$ | $26 \%$ |
| $y$-y growth | 556 | 637 | 736 | 828 | 945 | 1,088 | 1,260 | 1,416 |
| Paying Customers (> \$100,000 Annualized Revenue) ${ }^{(1)}$ | $65 \%$ | $65 \%$ | $63 \%$ | $57 \%$ | $70 \%$ | $71 \%$ | $71 \%$ | $71 \%$ |
| $\quad y-y$ growth | $117 \%$ | $115 \%$ | $116 \%$ | $119 \%$ | $123 \%$ | $124 \%$ | $124 \%$ | $125 \%$ |

## Headcount

| Total Headcount | 1,368 | 1,535 | 1,697 | 1,788 | 1,931 | 2,050 | 2,240 | 2,439 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Revenue by Region

| US | $\$ 44,215$ | $\$$ | 48,478 | $\$$ | 59,277 | $\$$ | 66,221 | $\$$ | 71,222 | $\$$ | 79,944 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

## Revenue by Type of Customer

| Channel partners | \$ | 9,159 | \$ | 10,153 | \$ 12,159 | 13,829 | \$ 15,362 | \$ 16,872 | 19,527 | 22,041 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Direct customers |  | 82,091 |  | 89,568 | 102,003 | 112,097 | 122,693 | 135,556 | 152,820 | 171,555 |
| Total | \$ | 91,250 | \$ | 99,721 | \$ 114,162 | \$ 125,926 | \$ 138,055 | \$ 152,428 | \$ 172,347 | \$ 193,596 |

(1) Beginning with our quarter ended March 31, 2020, we transitioned the method for calculating our key business metrics from a billings-based methodology to a revenue-based methodology. As a result, the Paying Customers, Paying Customers (> $\$ 100,000$ Annualized Revenue), and DollarBased Net Retention Rate figures presented herein reflect revenue-based calculations.


[^0]:    (1) Non-GAAP adjustment for Q1'20 includes $\$ 0.7$ million of income tax benefit from valuation allowance release as a result of the S2 Systems Corporation acquisition.
    (2) Totals may not sum due to rounding. Figures are calculated based upon the respective underlying non-rounded data.
    (3) For the period in which we had non-GAAP net income, diluted non-GAAP net income per share is calculated using weighted-average shares, adjusted for dilutive potential shares that were assumed outstanding during period.

